

MEDICAL SERVICE

Frequently asked questions:

Is the service free?

Yes the service is free to all *FULL TIME REGISTERED* students. Please have your student card available for inspection.

How can I access the service?

The nurse is available from 9.30am until 5.30pm on a drop in basis. Appointments can be arranged through the Student Service Receptionist on 074 9186855 or contact Hannah the nurse directly on 074 9186850. The Doctors operates on an appointment basis which can also be arranged through Brenda. Please note that if you feel it is urgent, inform Brenda who will arrange for you to be seen through our emergency procedures. We are usually able to provide you with an appointment on the day of illness.

What if I need a cert for college?

Certs will only be issued on the day of illness and you must contact the nurse or doctor to obtain same.

What do I do in an emergency?

During term time between 9.30am and 5.30pm Nurse Glackin can be contacted on **087 2052600**.

NoWDOC is the emergency GP on call service and is available between 6pm and 8am Monday to Friday, Saturday from midday all day Sunday and bank holidays. Between 8am and midday on Saturday s please contact your own GP.

Dr Mc Fadden's surgery can be contacted on 074 9129393.

What do I do if I am on medication for a long standing illness?

Students who have long-term conditions such as epilepsy, asthma or diabetes, are encouraged to attend the Medical Centre. This provides an opportunity to discuss continued treatment and management of diagnosed conditions.

I am on long term medication i.e. (the pill, inhalers) do I have to wait to see Doctor/Nurse?

Once you have registered with the service, have given the name of the medication you are requiring and any other relevant information, the prescription may be order through Brenda and it will be available for collection the next day. Prescriptions can be obtained on the day but we would appreciate 24 hours notice.

What if I am concerned about a flatmate/friend that is unwell?

Keep a regular check on your flatmate/friend. If they appear to be suffering from a medical problem and their symptoms worsen or do not improve, encourage them to make an appointment to see the doctor. Seek out advice from the College nurse who can advise how best to help.

If you are concerned about your flatmate/friends mental health feel free to call and discuss it with us or contact the college counsellor (Marian) direct on 074 9186817 or get Brenda on 074 9186855 to arrange an appointment for you with Marian.

What if I have a diagnosed mental health illness or problem?

If you have been receiving treatment/support for a mental health illness/problem you are encouraged to discuss continued treatment with our doctor. This will provide an opportunity to identify appropriate support networks if/when required. There is also a full time college counsellor Marian Mc Nulty, (mobile 087 9555 266) or contact the Student Service Reception on 074 91 86855 to arrange an appointment.

What do I do if I think I might be pregnant?

It is important to seek out medical advice as soon as possible. It is wise to visit early so medical assistance can be of help to you from the outset. We offer free and confidential pregnancy testing and none judgmental advice and support.

Do you provide vaccinations?

Yes. The college environment consists of large numbers of people who are in close contact which means that you may be in a high risk group for mumps, measles, rubella and meningitis C. All these are potentially serious illnesses which can be prevented by vaccination. It is strongly recommended that at the start of your studies you make an appointment with the college nurse to arrange to have these vaccinations. Please note these vaccines are free to all students.

Students who suffer from a long term illness are encouraged to contact us to discuss the seasonal flu vaccine. This vaccine is available from mid September and is free.

Do you do travel health/vaccines?

Yes. If you are planning a trip please contact us with your itinerary in plenty of time as some vaccine schedules can extend over a period of months. Did you know that if you are travelling to some popular holiday destinations you may still need vaccinations? So please call and check with us well in advance of your travels. We also offer comprehensive travel information.

What if I have worries or concerns related to my course?

Discuss your worries or concerns with your Head of Department initially. They will be able to advise you how to get help from any other College services best suited to assist with your specific concern.

Can we comment on the service?

We encourage students to complete our evaluation forms available at the reception area. Please feel free to give your suggestions on how the service could be improved and also if you were unhappy with the service you received please let us know as we take all complaints serious and we can not improve if we are unaware of the problem.

What do we expect from you?

Honesty, please remember the service is confidential. If we do not have the full story it may effect your treatment. If you have a query or anxieties feel free to make a short list of questions and bring it with you to your consultation. Attending several GPs with the same illness is not a good idea and in some cases may be dangerous.

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What do I do if I change my address during my stay in LYIT?

It is important to advise your GP practice immediately of any change in address